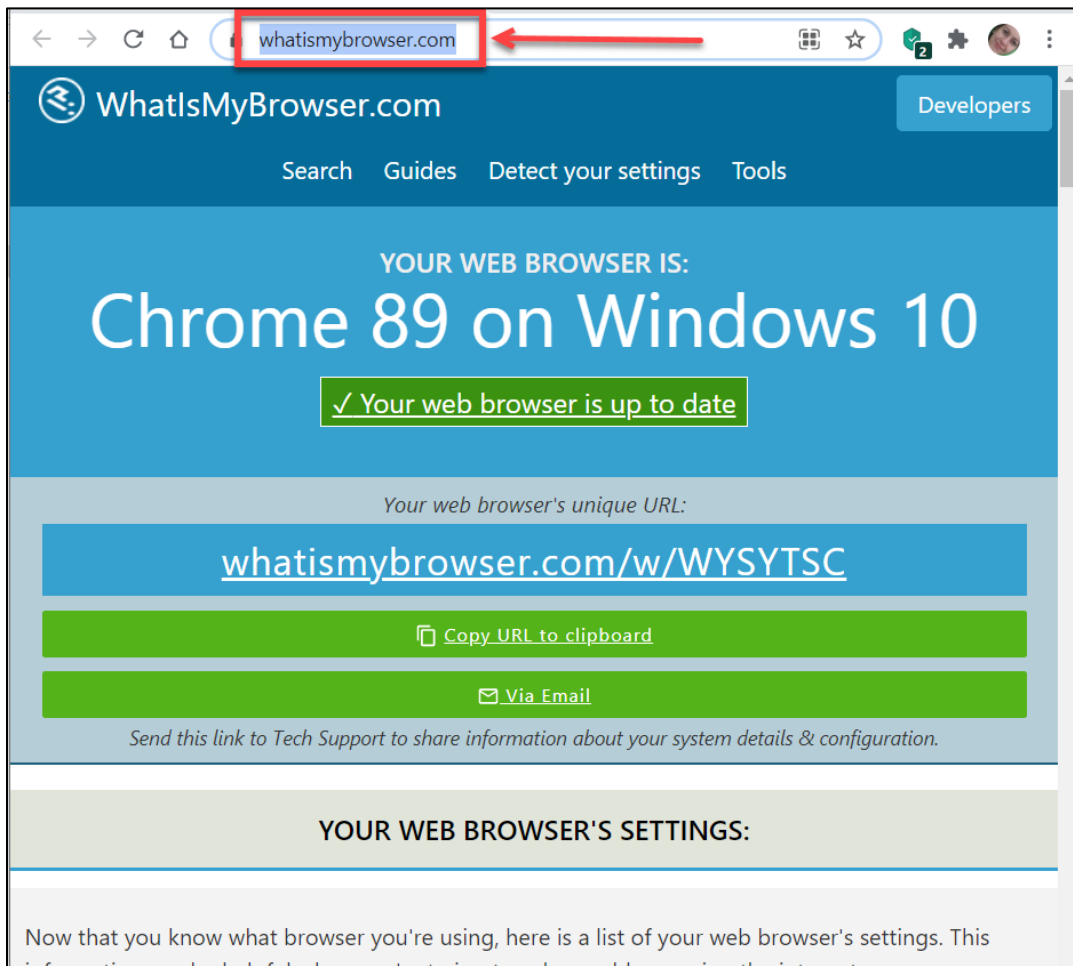


## Viewing your Browser Information

Sometimes when you complete a SCORM or H5P activity, the grades might not show in your user reports. This might happen if your browser is not up-to-date, or if it does not match Avenue settings.

If you have this problem with your Avenue user reports,

1. Go to <https://www.whatismybrowser.com/>



2. Click on **Copy URL to clipboard**.



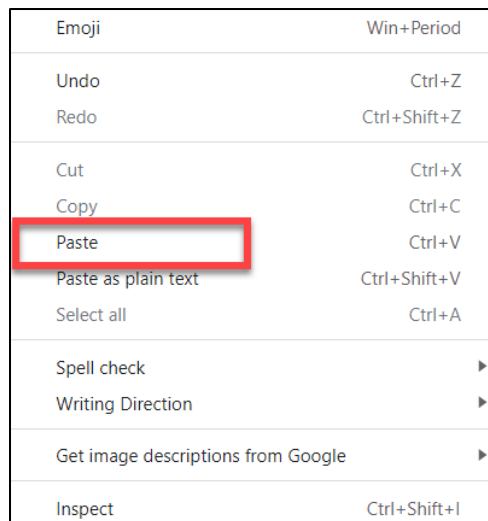
The URL is now copied to the clipboard.

The screenshot shows the homepage of WhatIsMyBrowser.com. The browser's address bar displays 'whatismybrowser.com'. The site's navigation menu includes 'Search', 'Guides', 'Detect your settings', and 'Tools'. A 'Developers' button is located in the top right corner. The main content area features a large blue banner with the text 'YOUR WEB BROWSER IS: Chrome 89 on Windows 10'. Below this, a green box indicates '✓ Your web browser is up to date'. The section 'Your web browser's unique URL:' displays the URL 'whatismybrowser.com/w/WYSYTSC'. A red arrow points from this URL to a green button labeled 'URL copied ✓'. Below the button is a 'Via Email' link. A message states: 'Your unique URL has been copied to your clipboard. You can paste it into an email, tweet or ticket to your support desk. Send this link to Tech Support to share information about your system details & configuration.' The bottom section is titled 'YOUR WEB BROWSER'S SETTINGS:'.

**Note:** If you do not see the **Copy URL to clipboard** button on your page, copy the complete link under the **Your web browser's unique URL:** section that starts with **whatismybrowser.com/**.



3. Open an email to your teacher. In the body of the email, right click your mouse and click on **Paste**.



The URL appears in your email. It will look similar to this:  
<https://whatismybrowser.com/w/WYSYTSC>

4. Send the email to your teacher.