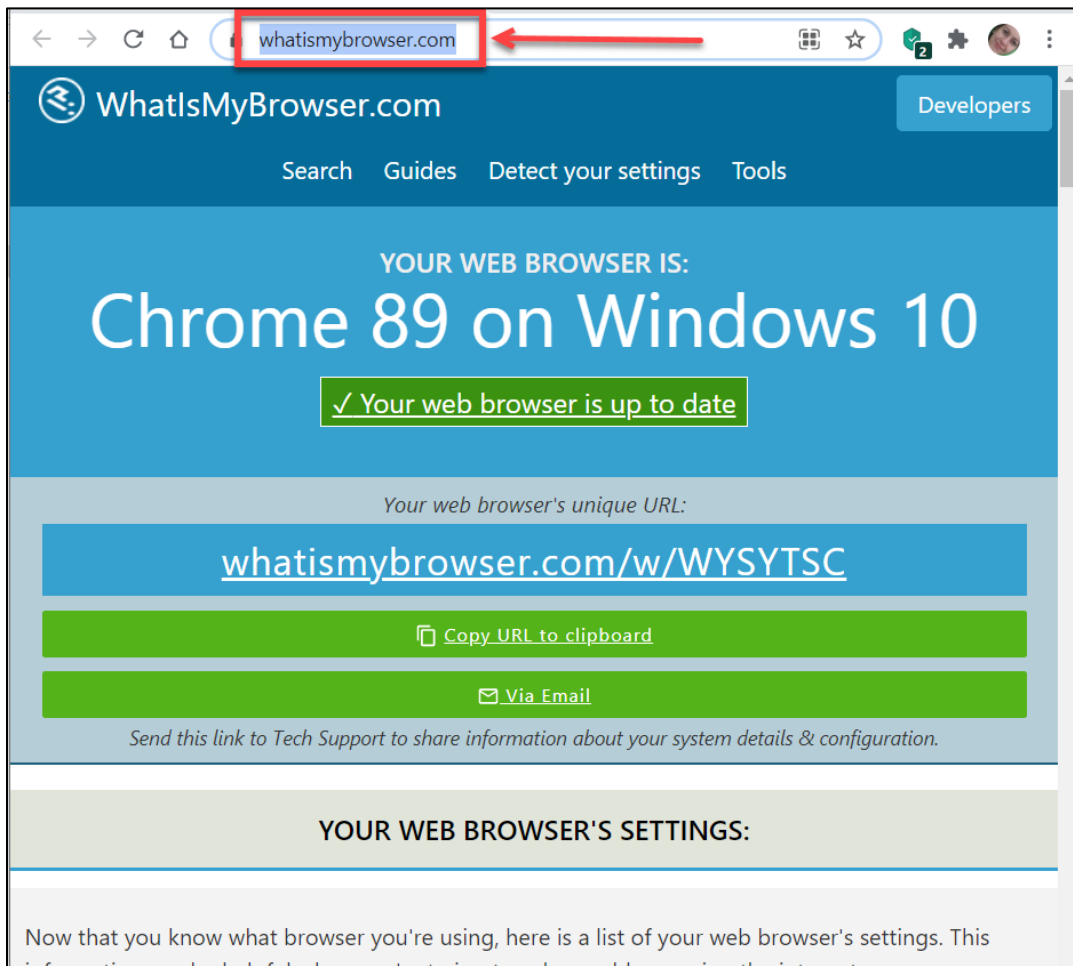# Viewing your Browser Information

Sometimes when you complete a SCORM or H5P activity, the grades might not show in your user reports. This might happen if your browser is not up-to-date, or if it does not match Avenue settings.

If you have this problem with your Avenue user reports,

1. Go to https://www.whatismybrowser.com/

2. Click on **Copy URL to clipboard**.

The URL is now copied to the clipboard.

Note: If you do not see the **Copy URL to clipboard** button on your page, copy the complete link under the *Your web browser's unique URL:* section that starts with **whatismybrowser.com/**.

3. Open an email to your teacher. In the body of the email, right click your mouse and click on **Paste**.
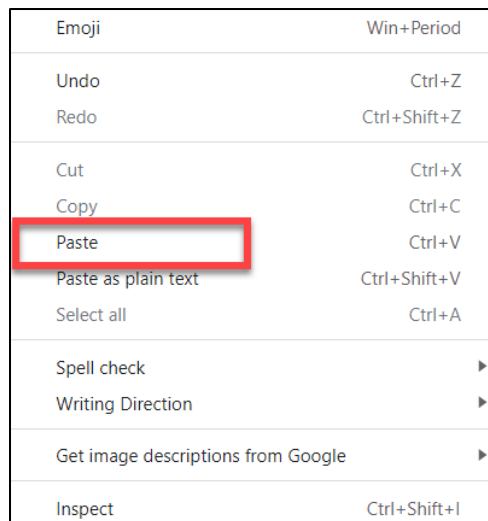
The URL appears in your email. It will look similar to this:
https://whatismybrowser.com/w/WYSYTSC

4. Send the email to your teacher.