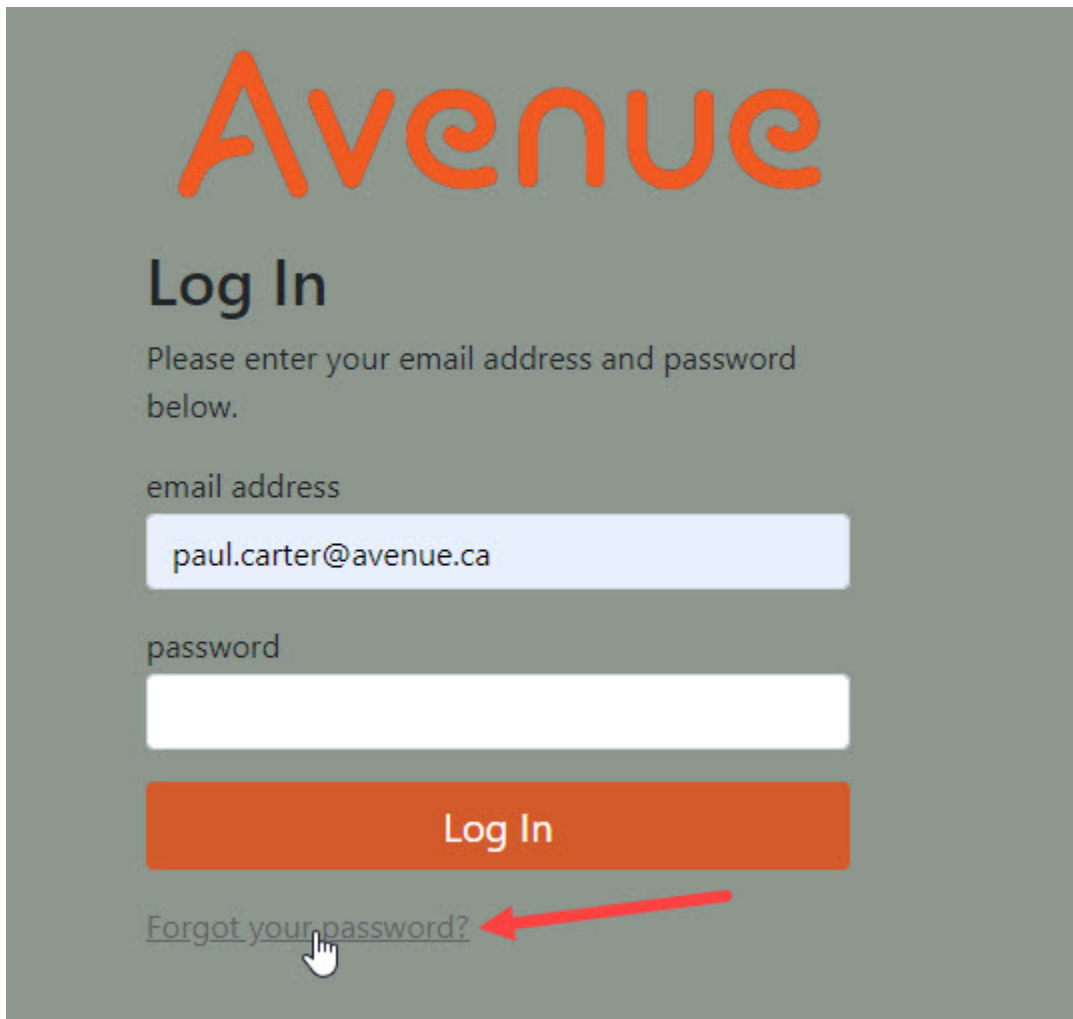


Forgot your password?

1. To reset your password on avenue.ca click the ***Forgot your password?*** link under ***Log In***.



The screenshot shows the Avenue login interface. At the top is the Avenue logo in orange. Below it is the heading 'Log In' in dark grey. A message says 'Please enter your email address and password below.' There are two input fields: 'email address' containing 'paul.carter@avenue.ca' and 'password' which is empty. Below the fields is an orange 'Log In' button. At the bottom left, there is a link 'Forgot your password?' with a red arrow pointing to it and a mouse cursor hovering over it.

2. Type your email address and click the **Reset Password** button.

Avenue Links Login

Reset Password

Please enter your email address. You will receive a link to create a new password via email.

Email Address or Username

Reset Password

Type your email address and click Reset Password

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144 Marlborough Avenue
Ottawa ON K1N 8G2
Ph: 1 (855) 522-2221
Web: <https://newlanguage.ca>
E-mail/courriel: info@avenue.ca

3. A message will display.

Avenue Links Login

Password Reset Email Sent

An email has been sent to the address that you entered. Please use the link in that email to choose your new password.

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4. Check your email for a message from Avenue, click on the link to reset your password.

Account Password Reset

 Avenue <noreply@avenue.ca>
Thu 9/24/2020 10:33 AM
To: Paul Carter



Avenue

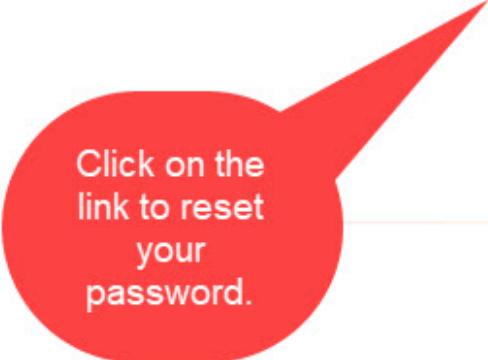
Someone requested that the password be reset for the following account:


Username: paul.carter@avenue.ca

If this was a mistake, just ignore this email and nothing will happen.

To reset your password, visit the following address:

https://avenue.ca/password/?somresetpass=true&somfrp_action=rp&key=nrceOaGo3VAnaaAjfMzN&uid=4787

 Click on the link to reset your password.


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5. On the page that opens, type your new password (minimum 8 characters), type your new password again and click on the **Reset Password** button. Write your new password down to remember it.

The screenshot shows the 'Reset Password' page on the Avenue website. At the top, the 'Avenue' logo is in orange on a dark grey background, with navigation links for 'Classroom', 'Desk', 'Binder', 'Links', and 'Logout'. The main heading is 'Reset Password', followed by the instruction: 'Please enter a new password. Minimum 8 characters.' There are two password input fields: 'New Password' and 'Re-enter Password', both containing eight dots. A 'Reset Password' button is below them. A large red callout bubble contains three instructions: 'Type your new password, it must be at least 8 characters long.', 'Type your new password again, write it down to remember it.', and 'Click the Reset Password button.' Red arrows point from the callout to each of the three elements.



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6. Log in to avenue.ca – type your **email address**, type your new **password**, and click the **Log In** button.

The image shows a screenshot of the Avenue login page. At the top, the word "Avenue" is written in a large, orange, rounded font. Below it, the text "Log In" is displayed in a bold, dark grey font. Underneath, a message reads "Please enter your email address and password below." There are two input fields: the first is labeled "email address" and contains the text "paul.carter@avenue.ca"; the second is labeled "password" and contains seven dots. Below the password field is a large orange button with the text "Log In" in white. A white mouse cursor is positioned over the "Log In" button. At the bottom left of the form area, the text "Forgot your password?" is visible. To the right of the form, a large red oval callout contains three lines of white text: "Type your email address.", "Type your new password.", and "Click Log In.". Three red arrows point from this callout to the email address field, the password field, and the "Log In" button respectively.